



E-Learning Compliance Training Library of Online Courses

What Are Your Training Requirements?

ecfirst provides online compliance training and quality improvement training courseware to hospitals, teaching facilities, medical schools, and other health care entities. The **ecfirst** Compliance Learning Library contains expert courseware content in the areas of:

- General Compliance
- Research Compliance
- Quality Improvement
- Accreditation
- Sexual Harassment

ecfirst elearning for healthcare training courses assist healthcare compliance and quality improvement administration in the complex task of providing critical regulatory compliance information to a large, distributed, multi-shift workforce. Our unique on-line courseware provides timely and engaging, full motion video of real-life scenarios, interactive questions and answers, student tracking, and comprehensive management reporting.

GENERAL COMPLIANCE SUITE – ONLINE COURSES

The General Compliance Suite consists of several multimedia, interactive courses. The courses are:

- Fraud Awareness: Professional Compliance
- Fraud Awareness: Corporate Compliance
- HIPAA Compliance
 - HIPAA Compliance – For Health Plans/Other Payors

- Deficit Reduction Act: False Claims & Employee Protections Courseware
- Board of Directors/Senior Management Presentation Toolkit (Corporate Compliance: Corporate Responsibility)

Each course is available individually, as part of the General Compliance Suite or as part of The Compliance Learning Library.

RESEARCH COMPLIANCE SUITE – ONLINE COURSES

Research Compliance in the area of clinical and basic research has become a formidable and demanding undertaking. Research organizations have come under scrutiny from Federal and State lawmakers and are challenged to assure compliance with constantly changing rules and regulations. Large organizations with excellent reputations have been subject to program suspensions and charges of fraud, and have been assessed multi-million dollar fines.

Research Compliance & Research Integrity - A single individual or a breakdown in simple procedures can cause a large problem for an entire organization, throwing expensive and vital research programs into disarray. Research organizations must protect themselves by educating their staff on complex and sometimes confusing government regulations, and by familiarizing them with institutional policies and procedures.

This multimedia suite of courses is for all staff directly involved in basic or clinical research such as principle investigators, lab personnel, administrators, coordinators, and data handlers. It is also for staff who serve on institutional review boards (IRB), boards of directors, institutional executives, etc. Ultimately, the information contained in the courses is of vital importance to all medical research professionals and support personnel whose work is funded by government, foundation or other sponsor monies or falls under the auspices of government oversight agencies. The Research Compliance Courseware Titles are:

- Grants & Contracts
- Human Subjects
- Conflicts of Interest and Scientific Misconduct
- Professional Relationships and Data Issues

QUALITY IMPROVEMENT – ONLINE COURSES

Continuous quality improvement is of increasing importance as public reporting of quality data and rewarding performance activities become more prevalent. Staff and administrators have the key role in monitoring, implementing and improving hospital care to ensure that it is safe, beneficial, patient centered, timely, efficient and equitable. An organizational commitment to quality improvement must contain an effective communication mechanism to create a successful enterprise-wide commitment.

This Online Multimedia Suite of Quality Improvement training courses will:

- Educate the staff, physicians, nurse executives and other clinical leaders in the critical role they play in achieving quality by engaging them in quality improvement efforts
- Focus staff and administrators on healthcare outcomes
- Focus the entire organization on patient safety
- Create a culture of safety by engaging the entire staff in patient safety and quality improvement projects
- Focus staff on their role in contributing to a system of performance measurement and quality improvement to produce credible results to enable an evaluation of the organization's effectiveness.
- Articulate specific policies, procedures and expectations of the staff's involvement in organization wide quality
- Focuses hospital administration and staff on the analysis and improvement of quality of care measurements and reporting

The Quality Improvement Courseware titles include:

- Patient Safety
- Reducing Medication Errors
- Infection Control
- Organizational Performance Improvement
- Competency for Quality Care
- Patient Rights
- Patient Education
- Documentation for Quality Care

ACCREDITATION – ONLINE COURSES

The entire accreditation survey process changed radically in 2004. This new process can involve every member and department of your organization. These ten online multimedia courses combine video scenarios with audio, text and interactive exercises to present vital accreditation topics through short modules in an engaging and interesting format. Full administrative reports are available that provide detailed training status information for each staff member.

Accreditation courseware titles include:

- The Joint Commission Accreditation Process and Tracer Methodology
- Patient Safety
- Reducing Medication Errors
- Bioterrorism and Disaster Preparation
- Infection Control
- Organizational Performance Improvement
- Competency for Quality Care
- Patient Rights

- Patient Education
- Documentation for Quality Care

SEXUAL HARRASSMENT PREVENTION – ONLINE COURSE

Sexual harassment has been identified as a major challenge facing health care systems today. The reasons for this vary but research indicates that health systems experience an especially high rate of sexual harassment incidents. In one large survey almost 48 percent of all women physicians reported having experienced gender-based harassment, and 37 percent reported sexual harassment.

Strong new and existing laws, lead by California, require education for all staff and management to understand what sexual harassment is and how to prevent it from occurring. The risk is great and facilities need to have a comprehensive education program in place. This interactive, multimedia courseware contains healthcare specific scenarios and situations that every healthcare worker will relate to.

CONTACT INFORMATION

For a customized proposal to meet your specific requirements, please contact **Lorna Waggoner**, Director of Business Development at:

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About ecfirst

ecfirst delivers world-class information security, regulatory compliance solutions and its professional services team enables businesses address IT staffing challenges every day. With over 1400+ clients, ecfirst was recognized as an Inc. 500 business – America's Top 500 Fastest Growing Privately Held Business in 2004 – our first year of eligibility. ecfirst assists organizations with their compliance initiatives for a secure information infrastructure that is compliant with regulations such as PCI DSS, HIPAA, Sarbanes-Oxley, ISO 27002, or federal and state legislations.

ecfirst serves a Who's Who client list that includes technology firms, numerous hospitals, state and county governments, and hundreds of businesses across the United States and abroad. A partial list of clients includes EMC, IBM, Principal Financial, U.S. Army, U.S. Dept. of Homeland Security, U.S. Dept. of Veterans Affairs and many others.

Information Security & Compliance

ecfirst delivers deep expertise with its full suite of services that include Single Sign-On (SSO), context management, contingency planning/Business Impact Analysis (BIA), vulnerability assessment, as well as managed compliance, security and IT infrastructure solutions. ecfirst has successfully executed fixed price, fixed deliverable, turnkey projects across the United States.

World-class IT Professional Services

The ecfirst Professional Staffing Practice excels in meeting your short and long term requirements for contract professionals in the areas of Web development, system, database and network administration, application development, system architecture, and project management. This practice is distinguished with credentialed staff (PMP, CBCP, CISSP, CSCS, CHSS or others that may be required) that includes deep industry knowledge in the healthcare, financial, technology and government markets.

Compliance and Training Certification

The ecfirst compliance training program is exclusively endorsed by the American Hospital Association (AHA). The Certified HIPAA Administrator (CHA™), Certified HIPAA Professional (CHP) and the Certified HIPAA Security Specialist (CHSS™) certifications are the gold standards in the Industry. The ecfirst Certified Security Compliance Specialist (CSCS) Program is the first and only information security program that addresses all major compliance regulations from a security perspective.

Talk to ecfirst.com and you will find an organization that is passionate about the services we deliver and exceptionally devoted to its clients. For more information, please visit <http://www.ecfirst.com/>.