

INFORMATION TECHNOLOGY (IT) SUMMIT

May 13-14, 2008

■ ■ ■ ■ ■ NCSBN
National Council of State Boards of Nursing

The NCSBN Information Technology (IT) Summit is a unique event designed to inspire, educate and engage Member Board staff who want to learn, network and share their IT experiences.

This year's summit is a collaborative effort between NCSBN and its Member Boards. Member Board representatives will conduct presentations and they will be engaged in hands-on sessions covering security and business continuity/disaster recovery conducted by industry experts.

Topics covered include:

- Security best practices, policies and controls
- Security assessment, monitoring and auditing – networks and applications
- Electronic fingerprint system for improving background investigation process
- Document imaging
- PUSH for proactive information distribution
- Use of virtual servers
- Live chat for improved customer service and communication efficiency



- NCSBN showcase:
 - Nursys® 2.0 and related technology and statistics
 - Fraud and imposter tracking system and related technology
 - NCSBN interactive and related technology
 - NCSBN IT disaster recovery – best practices and related technology
- Business continuity planning
- How technology leaders can deliver increased value through effective collaboration, integration, and execution with business operations

LOCATION:
INTERCONTINENTAL
HOTEL CHICAGO
CHICAGO, ILLINOIS

We are very happy to announce that the NCSBN Board of Directors has approved sponsoring one attendee from every board of nursing. The sponsorship will cover airfare, lodging, food and other travel-related expenses.

Tuesday, May 13, 2008

8:30 – 8:35 am Welcome and Opening Remarks

Nur Rajwany, MS, Director of Information Technology, NCSBN

8:35 – 9:30 am Security Best Practices, Policies and Controls: Hands-on session with attendee participation

*Ali Pabrai, CISSP, CSCS
Chief Executive Officer, ecfirst, Inc.*

Learn about an enterprise security blueprint document that establishes an organization's priorities, policies, controls and practices for addressing threats. Discover how to identify critical security priorities to protect sensitive information and vital assets.

9:30 – 10:15 am Electronic Fingerprint System for Improving Background Investigation Process

Lola Pouncey, Chief, Bureau of Operations, Florida Department of Health

A major risk boards of nursing face is issuing practitioner licenses prior to receiving criminal background history. The Florida Board of Nursing has implemented an improved criminal background investigation process that significantly reduces the time required

to obtain this critical information. Florida will demonstrate the new system and review the business case developed for its selection.

10:15 – 10:30 am
Break

10:30 am – 12:30 pm Boards of Nursing Short Presentations

10:30 – 11:00 am Document Imaging

*Michele Morazzani Molesworth, MS
Director of Information Systems,
Maryland Board of Nursing*

The Maryland Board of Nursing will take you out of this world with their imaging system, which has a number of applications, including one called MARS for Medication Assistant Renewal System.

11:00 – 11:30 am PUSH for Proactive Information Distribution

*Adrian Guerrero, Information
Technology Manager, Kansas
Board of Nursing*

Hospitals, educational institutions, nursing homes, staffing agencies, and others rely on the Kansas Board of Nursing (KSBN) for verification of employees' nursing license status. Previously the only option was for organizations to request verification on a license-by-license basis. Now, KSBN has a new automated service, the KSBN Kansas Automated Nurse Notification (KANN) system,

which allows employers and educational institutions to receive information proactively, automatically on license verification.

11:30 am – 12:00 pm
Virtual Servers

Barry Smith, MA
Chief Information Officer,
Minnesota Board of Nursing

The Minnesota Board of Nursing, in cooperation the Minnesota Health Licensing Boards has virtualized its servers. This presentation will show how virtualization has consolidated 24 servers into four while enhancing disaster recovery and sharing of resources, easing management tasks and reducing hardware and power costs.

12:00 – 12:30 pm
Live Chat for Improved Customer Service and Communication Efficiency

Andy Stewart, Director of Licensing and Information Technology,
Alabama Board of Nursing

As the Internet has matured, nurses and the general public have become savvy and they expect more from boards of nursing. Live chat gives customers answers to their questions on the spot, in real-time, which increases their satisfaction level and improves communication efficiency.

12:30 – 1:30 pm
Networking Lunch

1:30 – 4:30 pm
Technology Exchange

Moderators:

Donald A. Snow
Administrative Support Branch Manager & Information Systems Manager,
Kentucky Board of Nursing

David Christian III
Program Coordinator, Licensure
South Carolina Dept. of Labor,
Licensing and Regulation

This interactive discussion provides the opportunity to share and learn about the various technologies boards of nursing have employed to accomplish work and meet goals efficiently and effectively.
NOTE: We plan to have a break from 3:00 - 3:15 pm.

5:00 – 6:00 pm
IT Networking Reception

Wednesday, May 14, 2008

8:30 – 10:00 am
NCSBN Showcase

8:30 – 9:00 am
Nursys® 2.0 and Related Technology and Statistics

Sandy Rhodes, Nursys® Program
Manager, NCSBN

Matt Stephey, Application Development
Manager, NCSBN

Attendees will learn about the latest Nursys® enhancements and technology as well as other issues and statistics pertaining to the nurse licensure database.

9:00 – 9:20 am
Fraud and Imposter Tracking System and related technology

Nur Rajwany, MS, Director of Information
Technology, NCSBN

As a response to a growing concern regarding imposters and the use of fraudulent documents in applications for nursing licensure, NCSBN is developing a tool to assist nursing boards to identify and track imposters and fraudulent documents submitted to boards of nursing. The Fraud and Imposter Tracking System (FITS) will offer the opportunity for Member Boards to post information about individuals and institutions as well as questionable documents. This private database will be available to boards of nursing to support them in meeting their charge to protect the public from unqualified individuals and/or unsafe nurses.

9:20 – 9:40 am
NCSBN Interactive and related technology

Tammy Spangler, Executive Producer,
E-Learning Productions, NCSBN

The new online portal, NCSBN Interactive, gives Member Boards exclusive access to NCSBN educational offerings delivered using e-learning technology. Take a tour of the new portal and experience some of the e-learning technologies being used.

9:40 – 10:00 am
NCSBN IT Disaster Recovery – Best practices and related technology

Wade Strawbridge, Manager,
IT Infrastructure, NCSBN

Discover what NCSBN has implemented

for protecting data and applications in a disaster. This discussion will include the means, methods and associated technologies that NCSBN currently employs.

10:00 – 10:15 am
Break

10:15 – 11:15 am
Business Continuity Planning: Hands-on session with attendee participation

Jim Kotowski, CBCP
Senior Business Continuity Consultant,
ecfirst, Inc.

Create the framework for identifying critical business processes and recovery priorities of IT servers and applications. Examine key steps for conducting a business impact analysis to establish requirements for disaster recovery capabilities.

11:15 am – 12:00 pm
Security Assessment, Monitoring and Auditing – Networks and Applications

Terry Kurzynski, CISSP, CISA, PMP, PCI
QSA Partner and Chief Executive Of-
ficer, Halock Security Labs

Karsten Abata, CISSP
Program Director - Network Security
Services and Secure Application
Services, Halock Security Labs

Learn about tools and techniques to ensure compliance with implemented security blueprints. Discover best practices for auditing and monitoring the core controls of your security blueprint and a review of the technologies to automate the process.

12:00 – 1:15 pm
Networking Lunch

1:15 – 2:00 pm
Across the Great Divides-How Technology Leaders can deliver increased value through effective Collaboration, Integration, and Execution

Gary W. Towe, PMP; President, Project
Management Northwest, Inc.

Gary Towe will offer insights and techniques that can better integrate information technology leadership into enterprise and organizational strategic planning, business operations, and project execution.

2:00 – 3:00 pm
Evaluations/Wrap-up/Networking

Registration Information

NCSBN is pleased to sponsor one IT staff person from each NCSBN member board to attend the 2008 IT Summit.

The following registration form must be submitted to NCSBN Meetings Registration by April 11, 2008. Sponsorship includes waived registration fee, two nights lodging with check in on Monday, May 12, 2008, and check out on Wednesday, May 14, 2008, as well as round-trip airfare and expenses.

Registration for the 2008 IT Summit includes continental breakfasts, beverage breaks, lunches, an evening reception, and meeting materials.

Please refrain from making any hotel or flight arrangements until receiving an email confirmation from Kate Jones, NCSBN Executive Office & Meetings Coordinator.

Please note: If you are interested in sending additional attendees beyond one sponsored registrant, please call Kate Jones at 312.525.3669. The hotel cut-off date is April 11, 2008. Airfare, other modes of transportation and all related expenses to attend the 2008 IT Summit are the responsibility of the additional attendee(s). The cost of the hotel room at the InterContinental Hotel Chicago is \$209 plus 15.4% tax.

ACCOMMODATIONS

Accommodations for the 2008 IT Summit are provided by the InterContinental Hotel Chicago. Reservations can be made by calling 866.276.6845. Please reference the 2008 NCSBN IT Summit room block when making your reservations.

InterContinental Hotel Chicago
505 North Michigan Avenue
Chicago, IL 60601
Phone: 312.944.4100
Check-in time: 3:00 pm
Checkout time: 12:00 pm

ATTIRE

Business-casual attire is appropriate for all meeting functions. Meeting room temperatures fluctuate; dress in layers to ensure your comfort. Chicago temperatures in May range from 50-70 degrees.

REGISTRATION AND CANCELLATIONS

The registration fee for the 2008 NCSBN IT Summit is \$150.00 per NCSBN member board attendee. Please note that payment is expected prior to the IT Summit. Registration for the 2008 IT Summit includes continental breakfasts, beverage breaks, lunches, an evening reception, and meeting materials.

Registration may be paid by check, money order or purchase order. If paying for multiple registrations by check or purchase order, please fill out a registration form for each attendee.

Payment is expected prior to May 13, 2008. Please make your check payable to "NCSBN" and write "2008 IT Summit" on your check.

Send registration with payment to:

NCSBN
Attn: Mary Trucksa
111 E. Wacker Drive, Suite 2900
Chicago, IL 60601
Phone: 312.525.3600
Fax: 312.279.1032

Registration is due prior to April 11, 2008. Registration cancellations must be received by May 7, 2008. No refunds will be provided after this date. Attendees must call Kate Jones at 312.525.3669 to cancel.

TRANSPORTATION

Plan on approximately an hour travel time from the airport to downtown and two hours travel time from downtown to the airport after 3:00 p.m. For more information about air service to Chicago, arrival times, and terminal information, please visit the websites below before embarking on your trip!

O'Hare International Website (ORD):

<http://www.flychicago.com/Ohare/OhareHomepage.shtm>

Midway Airport (MDW):

<http://www.flychicago.com/midway/MidwayHomepage.shtm>

Continental Air Transport van service is available at O'Hare and Midway airports. No reservation is needed to travel from the airport to downtown Chicago. Upon arrival, meet the van outside the baggage claim area.

Visit www.airportexpress.com for details and pricing.

TAXIS

Taxis may be found outside the baggage claim areas in each airport and outside downtown hotels. The cost of one-way taxi service to downtown from O'Hare Airport is approximately \$40. The cost of one-way taxi service to downtown from Midway Airport is approximately \$30.

PUBLIC TRANSPORTATION

The Chicago Transit Authority (CTA) is a fast and convenient way to travel to and from the airport, avoiding traffic. For more information, visit: www.yourcta.com.

Metra and other regional train and bus information may be obtained by going to www.rta.com - the website for the Chicago Area Regional Transportation Authority.



NCSBN Event Registration Form

NCSBN 2008 IT Summit

May 13-14, 2008

Chicago, Illinois

Registration Fee:

\$150 per person

Payment Due:

May 13, 2008

Cancellations:

May 7, 2008

No refunds after this date

Registration by E-mail or Fax

Please use this registration form and e-mail or fax the registration(s) with payment to:

NCSBN
Attn: Mary Trucksa
111 E. Wacker Drive, Suite 2900
Chicago, IL 60601-4277
Phone: 312.525.3600
Fax: 312.279.1032
meetingsregistration@ncsbn.org

If you do not receive correspondence from the NCSBN Meetings Department within one week of submitting your registration form, please contact Kate Jones at 312.525.3669.

PLEASE PRINT

Last First Middle Initial

Business Title

Business/Organization Name

Business Mailing Address

City State Zip

Business Phone Business Fax

E-mail Address (Required)

NCSBN Member?* Yes No

* NCSBN members are staff or board members of state boards of nursing

Amount Enclosed: \$ _____