



ecfirst Client Testimonials

Testimonial



“When GHX began discussing our march toward HIPAA compliance, there was a general consensus about where we had to be - in three years, but there was also a notable lack of agreement on how we might get there. After thoughtful consideration (and amazing good fortune) we chose to seek the services of ecfirst as our “implementation partners” to assist our efforts with HIPAA using ISO 27000 as the framework.”

“I’m happy to say, it was the best choice we could have made. Their ISO 27000 experience, comprehensive approach, and practical guidance, have put us solidly on the road to achieving our goal, within our time window.”

“For GHX, achieving compliance is a huge effort, and having a dependable ally was critical to our success.”

Patt Anderson
Compliance Manager
GHX

Testimonial



"We have come to rely on ecfirst as our partner for HIPAA and HITECH compliance. As a preferred client in the ecfirst Managed Compliance Services Program (MCSP), ecfirst makes sure that we do the right things at the right times with critical mandates. We have come to rely upon their expertise and are secure in knowing that we are getting the best advice possible. Regulations are constantly changing and the team at ecfirst keeps current with the requirements. ecfirst enables our organization to be focused on what is important."

"We would highly recommend ecfirst to any covered entity or business associate."

Lawrence Roberts

Principal

Integrated Health Management Services, LLC

Testimonial



“ecfirst provides excellent value across a comprehensive portfolio of first rate solutions for regulations such as HIPAA | HITECH compliance, risk analysis, social engineering, vulnerability assessment, disaster recovery and business continuity. They are not just experts in these respective fields but are able to communicate and motivate corporate audiences to effect change.”

“ecfirst is an excellent business partner that focuses on long term, successful relationships through consistently successful project delivery.”

Joe Granneman

Chief Technology Officer (CTO) and Chief Security Officer (CSO)
Rockford Health System

Testimonial



“Ensuring secure and appropriate access is not just a compliance requirement, but vital for protecting confidential patient information. Northwest Community Hospital (NCH) has been very fortunate to find a partner in ecfirst to address several compliance challenges, be it HIPAA, HITECH, PCI DSS or the FACTA - Red Flags Rule. NCH has been an early adopter of the ecfirst Managed Compliance Services Program (MCSP) which provides a comprehensive framework to address areas such as Business Impact Analysis (BIA), Disaster Recovery Plan (DRP), Risk Analysis, Vulnerability Assessment, Security Remediation, Training, Certification, Policy Updates and more.”

“ecfirst has been a highly valued and responsive partner in its role to enable NCH to be a more trusted hospital.”

Suresh Krishnan

Chief Technology Officer (CTO) & Information Security Officer (ISO)

Northwest Community Hospital (NCH)

Testimonial



"ecfirst has been one of the best things to happen to our overall information security and privacy compliance program. They literally fell out of the sky and have been a valuable asset to our organization. Their Managed Compliance Services Program (MCSP), methodic approach and thorough analysis leaves no stone unturned, giving our organization the information we need to make effective decisions."

Wes Rogers

Director, Information Security and Support

GEMCare Health Plan/Managed Care Systems, LP

Testimonial

**PLANNED PARENTHOOD®
GOLDEN GATE**



"I want to state categorically that your work and that of the ecfirst team throughout this process has been exemplary, as has been the finished product. I would not hesitate to recommend you and ecfirst to colleagues at other PPs. Rarely have I been so impressed with the knowledge, professionalism and quality of work as I have been with both of the HIPAA audits your firm performed for PPGG. Thanks again for all of your team's hard work."

Joel Roth
IT Director
Planned Parenthood Golden Gate

Testimonial



"I really enjoyed the class. I've been reading HIPAA regulation on and off for some years now, but felt rather bored and lost at times on how to approach understanding such a dauntingly large and somewhat nebulous federal regulation. The HIPAA Academy's Certified HIPAA Professional (CHP) class encapsulated everything into a well organized and structured logic that I could understand and absorb much more easily and quickly."

Patrick So, CISA
IT Compliance
Kaiser Permanente

"First, Lorna is an outstanding instructor. She did an excellent job of keeping the class focused especially with all the material that needed to be covered. Several years ago in the original HIPAA Privacy and Security programs, I was responsible for the security assessment for the enterprise network (WAN). Learned a lot back then. It was great to see what's happening in the evolution of HIPAA even as we speak. Had a great time, learned a lot. Best of luck to all you folks at ecfirst."

Preston Sharpe, Senior Technology Consultant
IT Compliance
Kaiser Permanente

Testimonial

U.S. Department of Veteran's Affairs



WASHINGTON, April 27, 2006 – The U. S. Department of Veteran's Affairs faced a daunting task – choosing an organization to train the nation's VA Hospitals' Privacy and Security Compliance officials on the Health Insurance Portability and Accountability Act (HIPAA). Since each official was responsible for compliance with the federal regulation protecting patient data for their respective hospital, a comprehensive training program was required. ecfirst, a division of ecfirst, was chosen based on their reputation in the healthcare industry for high-quality and comprehensive HIPAA training solutions.

"ecfirst is one of the finest educational organizations with whom I have had the pleasure to work. The staff are extremely knowledgeable and experienced both in private sector and government sector security legislation" stated Lydia Duckworth, HIPAA Security Project Manager for the VA.

Uday 'Ali' Pabrai, CEO of ecfirst, was involved in the project from the beginning and delivered the security training. "During our work together, Ali Pabrai was able to impart best practices for developing disaster recovery plans, the technical specifications for public key infrastructure and other encryption based solutions, wireless security requirements and the general state of HIPAA Security compliance."

"I welcome the opportunity to work with ecfirst again in the future and would recommend this organization to anyone looking to develop security or privacy training tailored to their particular environment whether you are a healthcare organization or a business associate of a health care organization", said Duckworth.

About the U.S. Department of Veterans Affairs

The Department of Veterans Affairs (VA) is responsible for providing federal benefits to veterans and their families. Headed by the Secretary of Veterans Affairs, VA is the second largest of the 15 Cabinet departments and operates nationwide programs for health care, financial assistance and burial benefits. VA's health care system now includes 154 medical centers, with at least one in each state, Puerto Rico and the District of Columbia. VA operates more than 1,300 sites of care, including 875 ambulatory care and community-based outpatient clinics, 136 nursing homes, 43 residential rehabilitation treatment programs, 206 Veterans Centers and 88 comprehensive home-care programs. VA health care facilities provide a broad spectrum of medical, surgical and rehabilitative care.

Testimonial

State of Illinois, Department of Human Services



“I discovered ecfirst, Home of the HIPAA Academy, when I made an application to the National HIPAA Summit in Washington DC. As part of the application process, HIPAA Academy's HIPAA certification courses were offered. The price was very competitive and I could regulate how quickly or slowly I took the course. I took ecfirst's Certified HIPAA Administrator (CHA) course and exam. The course instructed the learner in the basics of HIPAA Privacy and Security.”

“The next course in their series is the Certified HIPAA Professional (CHP). This is an intensive training program delivered by one of ecfirst's professional instructors. Thirteen privacy officers in my agency attended that training. This course is much more detailed in terms of HIPAA Privacy and Security. My colleagues and I now have a much deeper understanding of the Privacy Rule, the Security Rule, National Health Care Identifiers and Code Sets.”

“The on-line support provided by ecfirst was excellent and timely.”

“I highly recommend the ecfirst and HIPAA Academy certification courses.”

Peg Tanner

HIPAA Chief Privacy Officer

State of Illinois, Department of Human Services